



## 32X0.2MLX3 GRADIENT THERMAL CYCLER

BTHC-110

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# 1. Instrument Safety Warning Labels




Icon	Meaning
	High temperature warning: To avoid burning, please don't touch directly all areas labeled with safety warning and the hot areas described in manual.
	Electric shocks Warning: To avoid electric shock accidents, please operate strictly according to the request of electric shocks warning.
	Note: Please note that reminder contains important information and be sure to read them carefully. Otherwise it will cause the instrument to not work properly or even damage the instrument.

Table 1

## 2. Safe Use

Please read the following information before using the instrument and be sure to comply with the following basic security measures. Failure to follow the measures or the other warnings in the manual will affect the normal work of the instrument, even damage the equipment and hurt people.

- 1). Prohibit using the instrument in humid, dusty, high temperature, magnetic environment.
- 2). Prohibit opening the cover of instrument or touching the inner device of instrument.
- 3). Prohibit blocking the air flow vents and be aware of gloves or rags sucked into air flow vent in the bottom of instrument.
- 4). Please keep instrument clean, and maintain it regularly.

Note: Please disconnect the power immediately and contact the supplier or consult certified mechanic for assistance when any of the following occurs.

- 1). Instrument be moistened by rain or water, or any other liquid..
- 2). Instrument can't work properly, especially any abnormal sound or odor appears.
- 3). Instrument's function changes obviously.

## 2. Installation

### 2.1 Package Contents Verification

Please open box and check the following list when you receive the PCR instrument.

Name	Quantity
Instrument	1
Power line	1

Spare fuse (8A, 250V)	2
Operation manual	1
Certificate	1

Table 2

In the event of discrepancy, please keep the original box and contact with us immediately.

## 2.2 Normal Operating Conditions

- 1). Used indoors.
- 2). Temperature 10°C-30°C.
- 3). Relative Humidity 10%-85%.
- 4). Please keep it stay away from heat sources to avoid liquid soaked in the instrument.
- 5). Do not block the air flow vent in the side and bottom of the instrument, do not put any other articles around the instrument within 30cm, and keep the air flow vents of the instrument smoothly.

## 2.3 Transportation and Storage Requirements

- 1). Ambient temperature: -20°C- +55°C.
- 2). Relative humidity ≤80%.

## 2.4 Power Requirements

The instrument has switching power supply with PFC function. The range of writable voltage is wide, it can run normally during voltage AC 100-240V and frequency 50-60HZ, the power cord must be fitted with a reliable grounding.

Warning: To avoid electric shock accident, instrument must be fitted with a reliable grounding.

# 3. Instrument Characteristics

## 3.1 Instrument Construction

A. Host machine

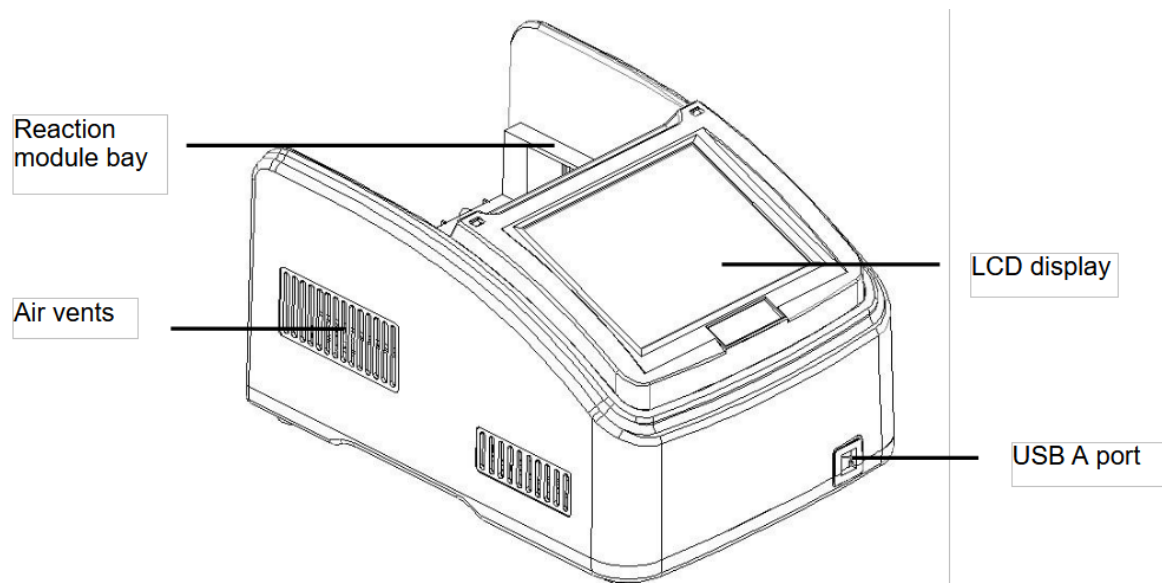


Figure 1

Frontal view of the thermal cycler.

- Reaction module bay - holds inserted reaction module
- Air vents - allows the thermal cycler to cool quickly
- LCD display - displays operating status
- USB A port - connects to a USB key, computer mouse, or other USB devices.

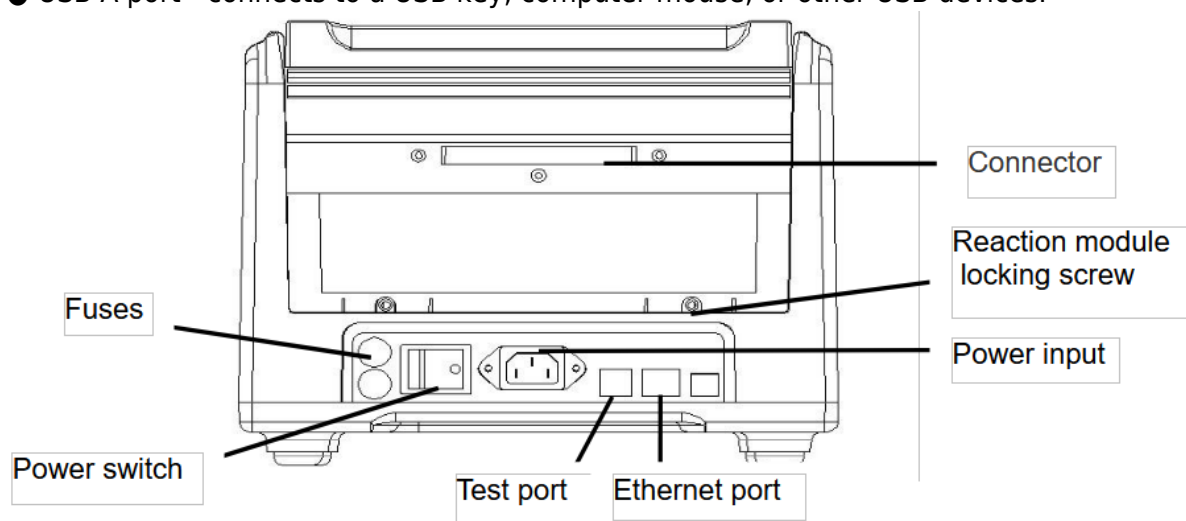


Figure 2

Back view of the thermal cycler.

- Connector - connection between host machine and reaction module
- Reaction module locking screw - locks reaction module
- Test port - for service testing only
- Ethernet port - connects the thermal cycler to a computer

## B. Reaction module

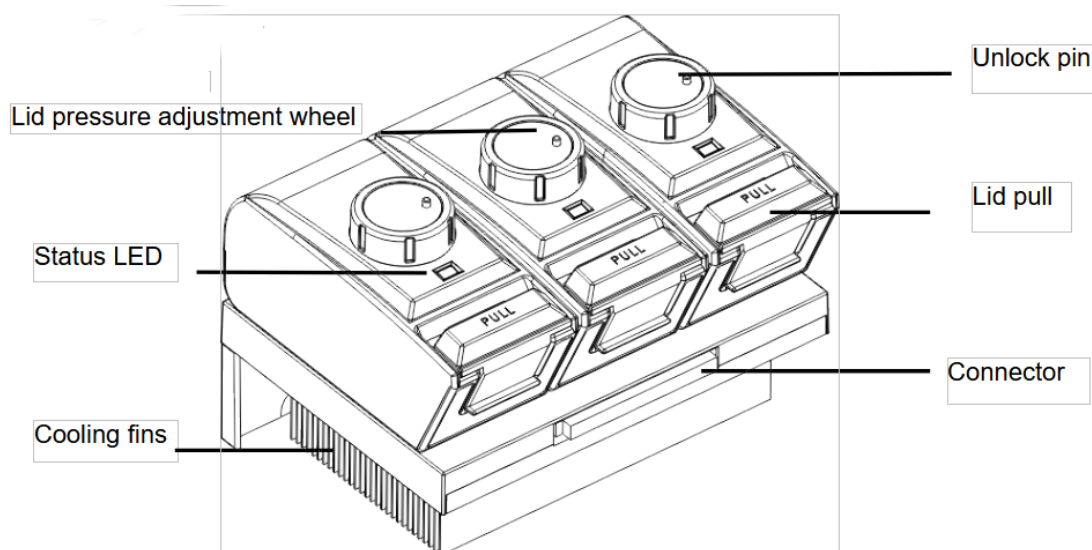


Figure 3  
The lid and cooling fins of reaction module.

- Lid pressure adjustment wheel - adjust the lid pressure
- Unlock pin - to unlock wheel
- Status LED - indicates status of reaction module
- Lid pull - opens and closes the lid
- Connector - connection between host machine and reaction module

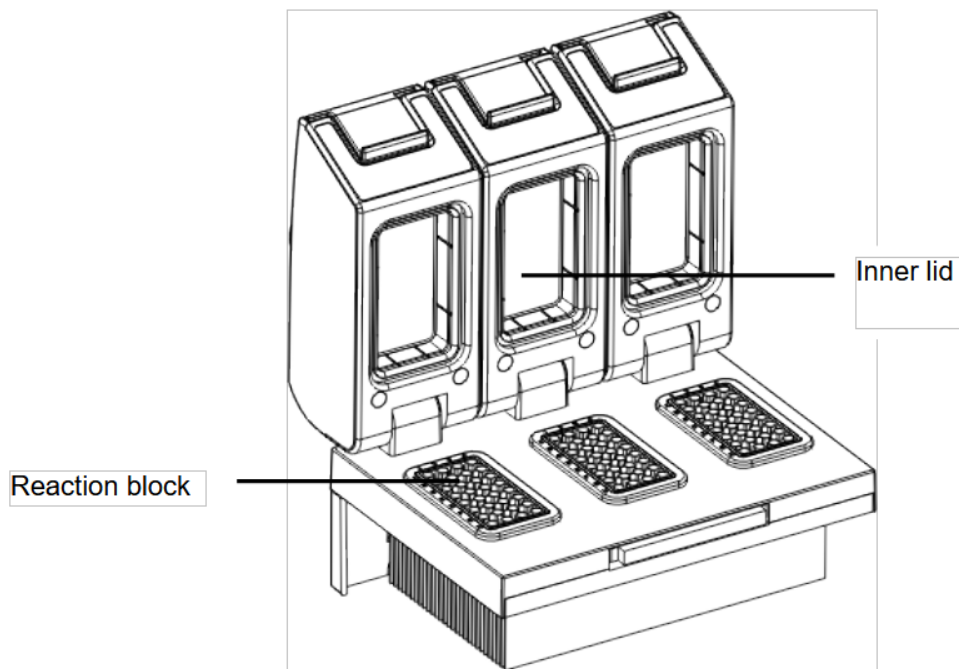


Figure 4  
Opening view of reaction module.

- Inner lid - maintains the lid temperature to prevent condensation and evaporation
- Reaction block - holds reaction vessels, including tubes and microplates

### C. High Performance Smart Lid

To achieve optimum pressure on the tubes the instrument is equipped with a height adjustable heated lid.

Close the lid:

After the samples have been placed in the block close the lid. Turn the wheel clockwise until you hear a clicking noise. In this mode the pressure will not increase further, even when you keep on turning the wheel.

Note: The pressure of the lid has been optimized for a fully loaded block. If only very few Tubes are loaded to the block you should place dummy tubes in the four corner positions to avoid damage of tubes by excessive pressure.

Open the lid:

First: Release pressure by turning the wheel counter clockwise. As soon as there is no more resistance the pressure has been released.

Then: Open the lid with by pushing the front button.

Important: The lid should not be opened under pressure because this leads to damage of the locking mechanism.

#### D. Releasing blocked lid wheel

Note: When the lid is in the very up or down position, it may happen that the wheel is uncoupled. In this situation the clutch mechanism is active in both directions (clicking noise in either direction).

To unlock wheel, press down metal pin with a ball pen and turn wheel carefully. This pin overrides the automatic clutch mechanism. Thus, care must be taken not to apply excessive Pressure.

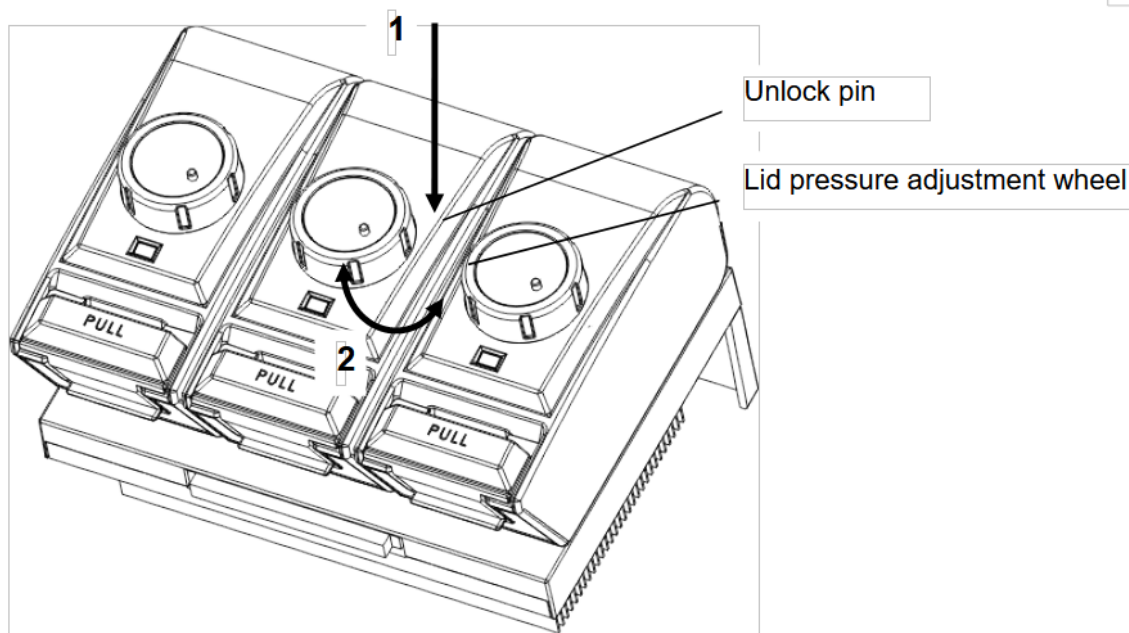


Figure 5

Release lid in upper position:

- 1) Press pin
- 2) Carefully turn wheel while holding the pin down CLOCKWISE, until you feel normal resistance (no more clicking noise, clutch is released). Release pin and turn lid down, until the clutch mechanism is activated (clicking noise, optimum pressure applied).

Release lid in down position:

- 1) Press pin
- 2) Carefully turn wheel while holding the pin down COUNTERCLOCKWISE, until you feel

normal resistance (no more clicking noise, clutch is released). Release pin and turn wheel counter clockwise until pressure is completely released. Open lid.

Important: When the clutch mechanism is active (= optimum pressure is applied), do not use pin to further increase lid pressure. This would lead to damage of tubes and instrument !

## 3.2 Speciality

1. 6 long service life Peltier heating units and form 3 circuits to control 3 temperature zones.
2. Reinforced aluminum module with anodizing technology can keep rapid heating-conducting property and have enough corrosion resistance.
3. High heating and cooling rate, max. Ramping rate 5 °C/s, can save your precious time;
4. 3 blocks independently controlled and can run 3 different PCR programs simultaneously.
5. Stepless adjustable hot lid with pressure-protection, fit tubes of different heights to avoid tube melt and evaporation.
6. Android system, 8" (800×600, 16 colors) TFT color touch-screen with graphical display provides easy use for setting up and monitoring.
7. Built-in multiple standard program file template, can quickly edit the required files.
8. Folder management, user can build directory.
9. The running program and left time can be displayed in real time , allow to edit file when program is running.
10. One-click quick incubation function can meet experiment's needs such as denaturation, enzyme cutting/enzyme-link and ELISA.
11. Internal flash memory for 10000 typical PCR files in free configurable folders.
12. Hot lid temperature and hot lid work mode can be set to meet different experiment's need.
13. Automatic restart after power failure. When power is restored it can continue to run unfinished program.
14. GLP report records every step to provide accurate data support for experiment result analysis.
15. User Login Management, three-tier permission, password protection function to ensure data security.
16. Compatible with devices such as Mouse and Keyboard and capable to transfer data and perform software updates via USB Drive, and support USB flash disk to update software.
17. Built in WiFi module, one machine can control multiple PCR instruments at the same time through mobile app or PC software.
18. Support email-alert function when experiment is over.

## 3.3 Performance

Model	BTHC-110
Capacity	3×32×0.2ml
Reaction Volume	5-120μl
Temperature Range	0-105°C
Max. Heating Rate	5°C/s
Max. Cooling Rate	4°C/s
Uniformity	≤±0.2°C
Accuracy	≤±0.1°C



Display Resolution	0.1°C
Temperature Control	Block/Tube
Ramping Rate Adjustable	0.01-5°C
Gradient Temp. Range	30-105°C
Gradient Spread	0.1-30°C
Hot Lid Temperature	30-115°C
Hot Lid Height Adjustable	Stepless Adjustable
Number of Programs	10000 +(USB FLASH)
Max. No. of Step	30
Max. No. of Cycle	200
Time Increment/Decrement	1 Sec - 600 Sec
Temp. Increment/Decrement	0.1-10.0°C
Pause Function	Yes
Auto Data Protection	Yes
Hold at 4°C	Forever
Mobile app	Android
WIFI/LAN to computer	Yes
LCD	8inch, 800×600 Pixels, TFT
Communication	USB2.0, LAN, WIFI
Dimensions	390mm×270mm×255mm (L×W×H)
Weight	9kg
Power Supply	100-240VAC , 50/60Hz , 600 W

Table 3

## 4. Operation Instruction

### 4.1 Power on

Connect power cord to the back of instrument then plug into power source and switch to "-". . When the instrument is on, the buzzer should be heard and the LCD screen lights up to show the Boot screen . After that, the operating system starts up and then goes to the Self-Test screen (Figure6). During this phase, the LCD screen displays the product name, and its name. When it's over, the system performs the Home screen as shown below.

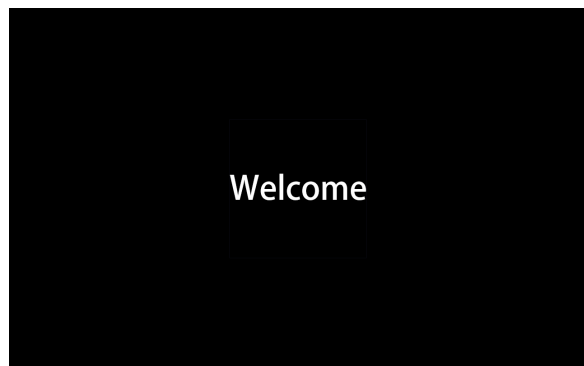


Figure 6  
The boot screen.

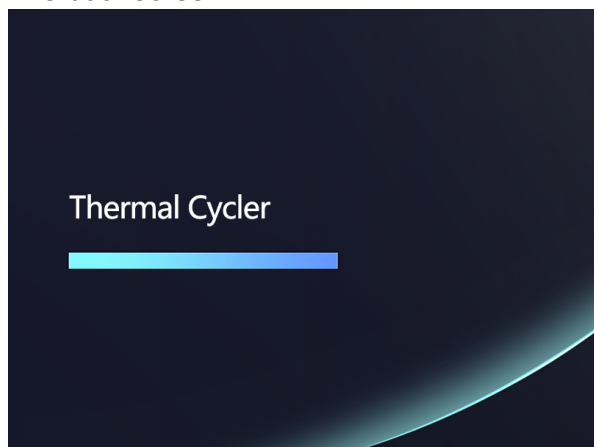


Figure 7  
The self-test screen.

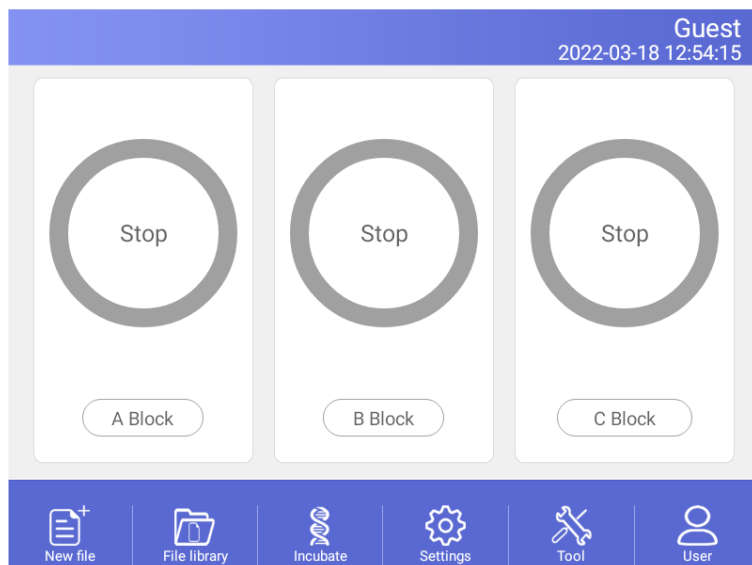
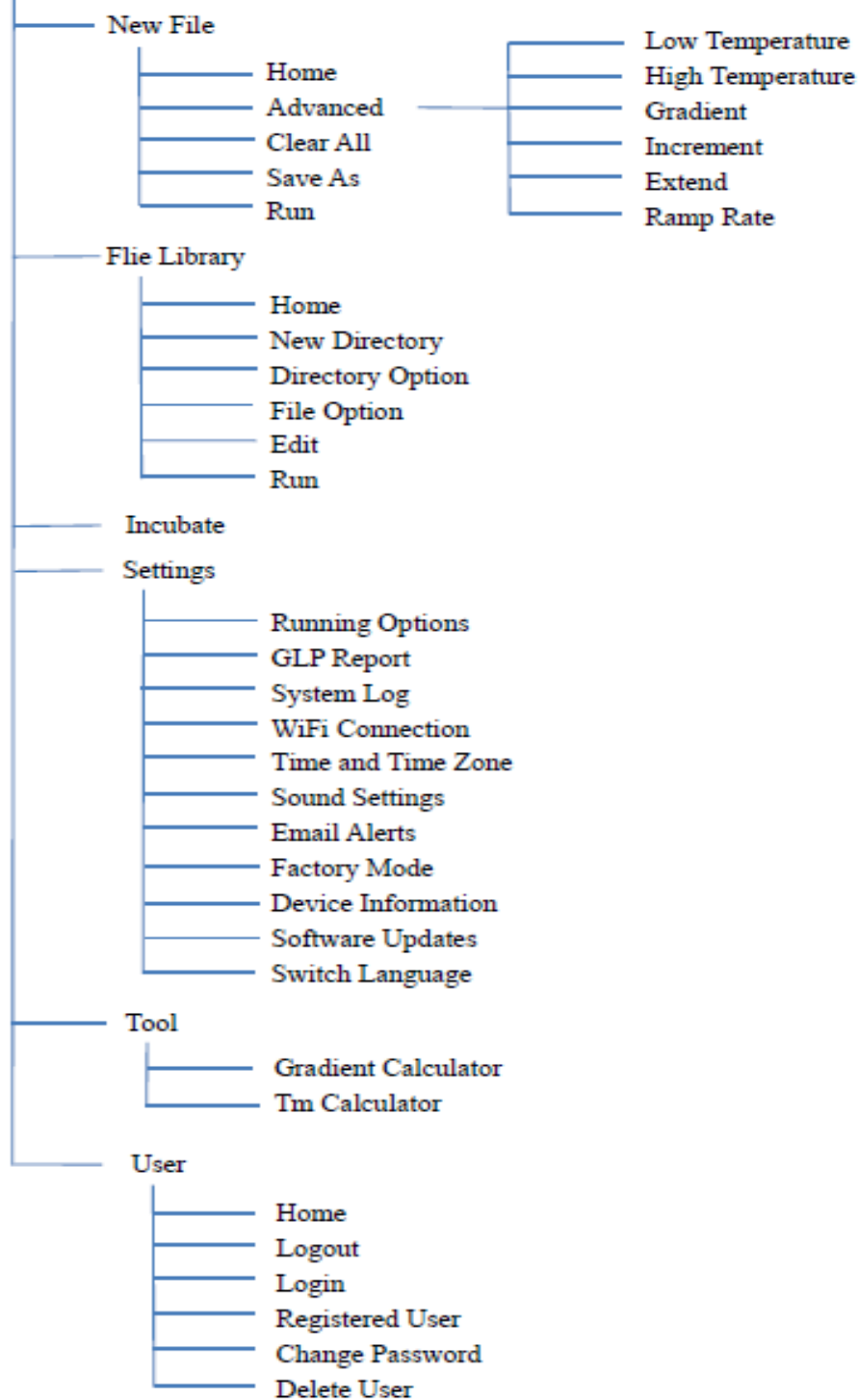


Figure 8  
The home screen.

## 4.2 Menu Structure

## Main Menu



## 4.3 File Instructions

File is composed by Temperature Step and Cycle Step. Each File can hold up to 30 Steps, Temperature Step contains Temperature, Time, Gradient, Ramp Rate, Temperature Increment and Time Extend.

### 4.3.1 Create or Edit File

1). Change Target Temperature and Hold Time

- From a new file

Touch “New File” button in the Home screen to create new file.

The screenshot shows the 'New file' screen. At the top, there is a header bar with 'New file' on the left and 'Guest 2022-03-18 12:54:32' on the right. The main area is divided into three sections. On the left, there is a vertical stack of buttons: '+TEMP' (with a temperature display showing 95.0 °C), '+CYCLE' (with a time display showing 00:03:00), and 'DEL'. Below these is a 'Step 1' label. The center section is a large empty space for editing. On the right, there is a panel with several controls: 'File name' with a 'New File' button, 'Volume of reagent' with a '10 µl' button, 'Lid temp' with an 'ON' toggle switch, a temperature display showing '105 °C', 'Run mode' with a 'Standard' dropdown menu, and a 'Run' button. At the bottom, there is a navigation bar with icons for 'Home', 'Advanced', 'Clear all', 'Save as', and 'Run'.

Figure 9

Create a new file

In the New File screen, touch “+Temp” button to add a Temperature Step, touch “+Cycle” button to add Cycle Step (GOTO step), use the pop-up numeric keypad to enter a new value for the target temperature or hold time.

From an existing file

In the Home screen (Figure 8), touch “File Library” button to enter File Library screen (Fig. 10), then Select a file in the File Library screen (Fig. 10), touch “Edit” button to enter Edit File screen (Fig. 11).

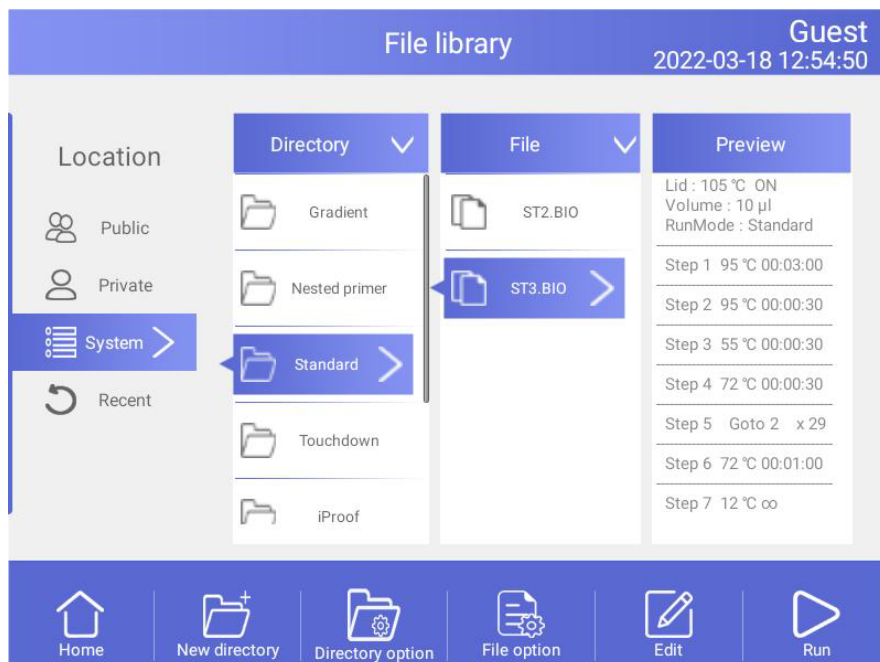


Figure 10  
File Library

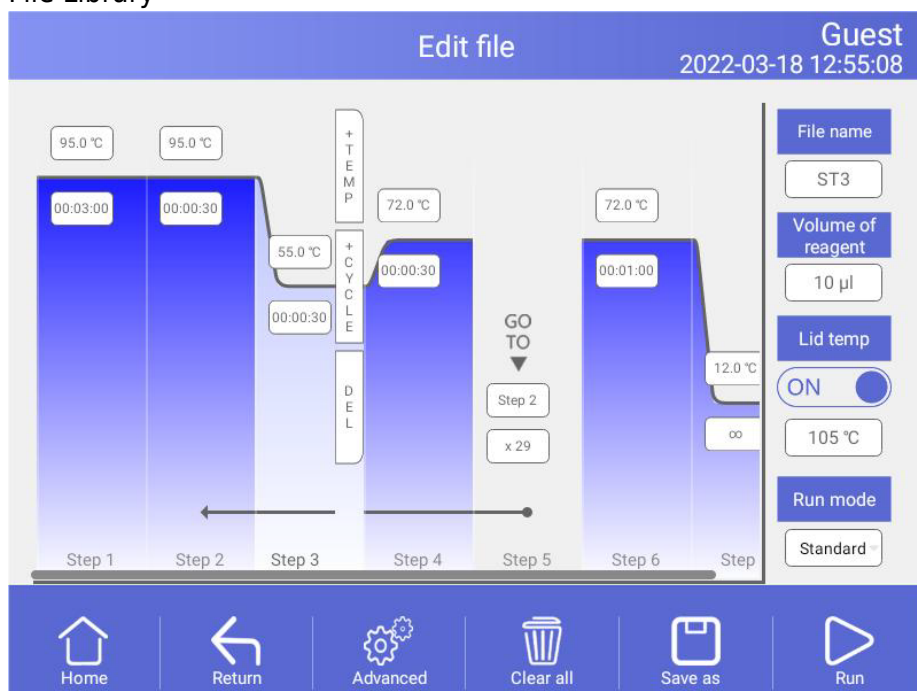


Figure 11  
Edit an old file

In the Edit File screen (Fig. 10), select a desired step by touching anywhere in the step. Change a time or temperature by touching the desired field and entering a value using the pop-up numeric keypad. To enter an infinite hold, fill time field with 00:00:00.

## 2). Run Mode

There are two Run modes: standard mode and fast mode. Users can choose the mode according to their actual needs. The fast mode takes less experimental time than the standard mode.

## 3). Edit Step

Select a desired step, touch "Advanced" button to enter Advanced screen (Figure 12).

Parameters can be edited by selecting among Gradient, Ramp Rate, Temperature Increment or Time

Extend. Table 1 lists the parameters for temperature and gradient steps with the limits of those parameters.

After entering Gradient values the gradient distribution table (Fig. 12) will be shown at bottom of the screen. Touch “OK” to save changes and return Edit File screen (Fig. 11).

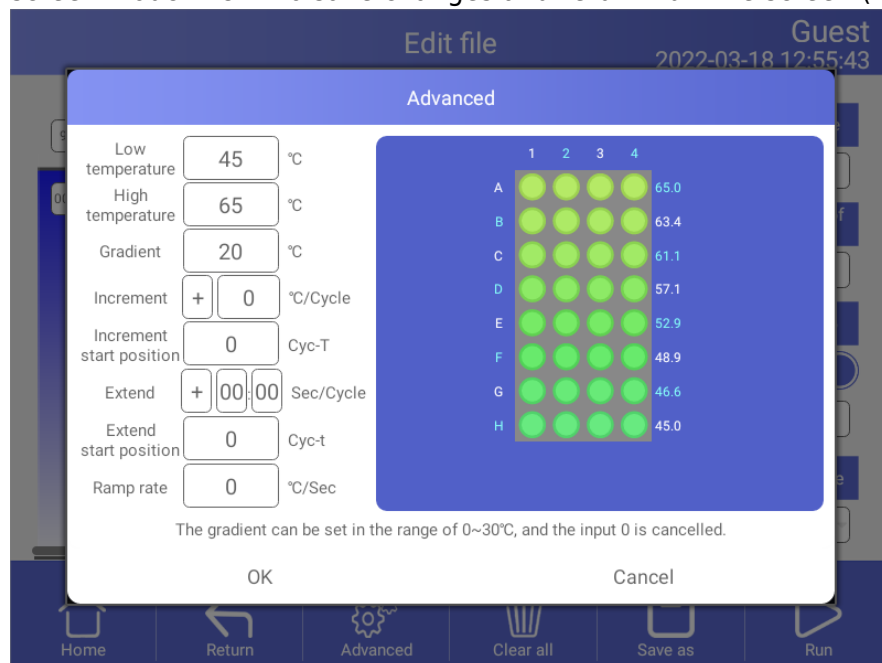


Figure 12

### Set the Horizontal Gradient

List of parameters for temperature and gradient steps

Parameter	Ranges	Description
Lower temperature	Temperature in °C: The target temperature between 0.0 and 105.0°C in tenths of a degree	Instructs the thermal cycler to ramp to the target temperature.
	Hold time: The hold time between 1 sec and 18 hour in the format of hour : min : sec. To enter an infinite hold, touch 0 button, the symbol ∞ (infinite) will come out.	
High temperature	The high temperature in the gradient. The max. temperature is 105.0°C. Enter a temperature within 30.0°C of the lower temperature.	Instructs the thermal cycler to ramp to the target temperature gradient across the block and hold that temperature gradient for the specified amount of time.
	Hold time: The hold time between 1 sec and 18 hour in the format of hour : min : sec. To enter an infinite hold, touch 0 button, the symbol ∞ (infinite) will come out.	
Gradient	The horizontal gradient temperature range between 0.0 and 30°C, the vertical gradient temperature range between 0.0 and 30°C.	The gradient temperature range

Increment	A temperature from -10.0°C to 10.0°C per cycle in tenths of a degree.	Applies only to a temperature step. Instructs the thermal cycler to increment (change) the target temperature of a step with each cycle, where a positive number increases the temperature and a negative number decreases the temperature.
Extend	A time from -600 sec to 600 sec per cycle.	Applies to both temperature and gradient steps. Instructs the thermal cycler to extend the hold time with each cycle. A positive number increases the hold time and a negative number decreases the hold time.
Ramp rate	A number from 0.1 to 5°C per sec	Applies only to a temperature step. Instructs the thermal cycler to ramp to the target temperature at the specified ramp rate in that step.

Table 4

#### 4). Insert A Step

Insert a step if a new temperature, Cycle (GOTO), or gradient step is needed. Follow these instructions to insert a step to the right of a preexisting step.

I. Touch a step to the left where the new step will be inserted.

II. Touch the “+Temp” button to insert a step or the “+Cycle” button to insert a Cycle (GOTO)

III. Touch the time or temperature field to edit the parameter in the new step, or touch the step or times field to edit the parameter in the new Cycle (GOTO).

#### 5). Delete A Step

To permanently remove a step from file.

I. Select the step to be deleted.

II. Touch “Delete” button to delete the selected step.

#### 6). Save File

In the Edit File screen , select the file name edit box, input volume of reagent , lid temperature, as shown in Fig.13, input the "Save as" button after completion, select the save path as shown in Fig.14, or click the "Run" button to run the file directly.



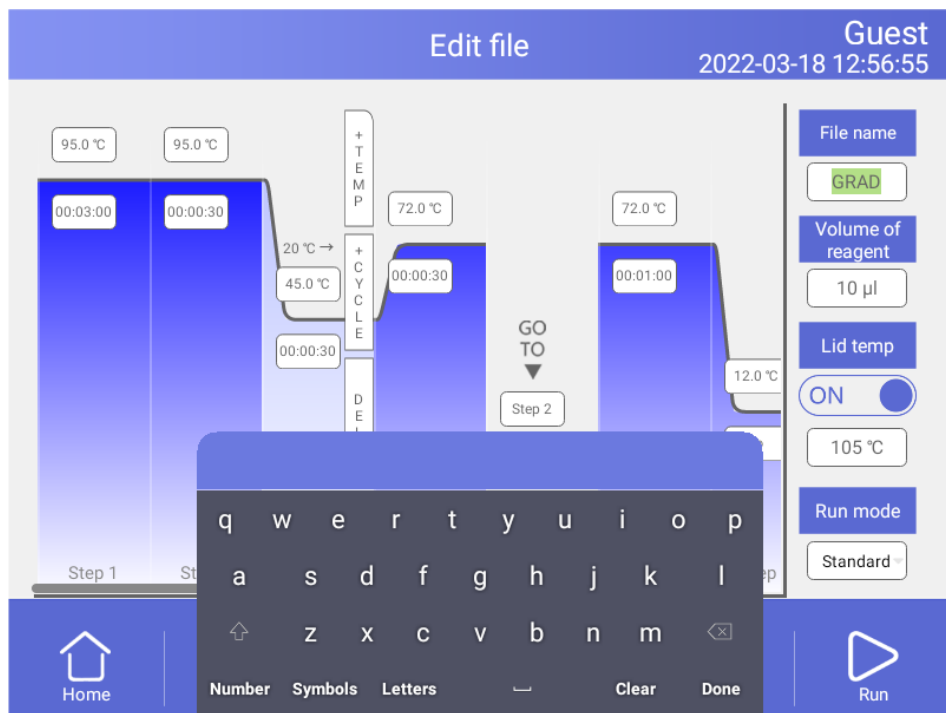


Figure 13  
Name file

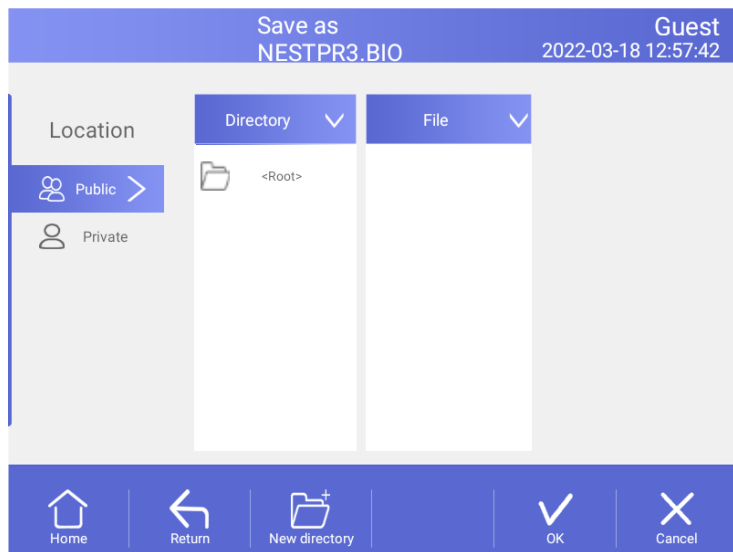


Figure 14  
Select path

### 4.3.2 Delete File

In the File Library screen (Fig.10), touch File Option button to select the file to delete, and the query dialog will pop up when touching "Delete file" button, and delete this file by touching OK(Fig.15). Only one delete per time is allowed to prevent any files being mistakenly deleted.

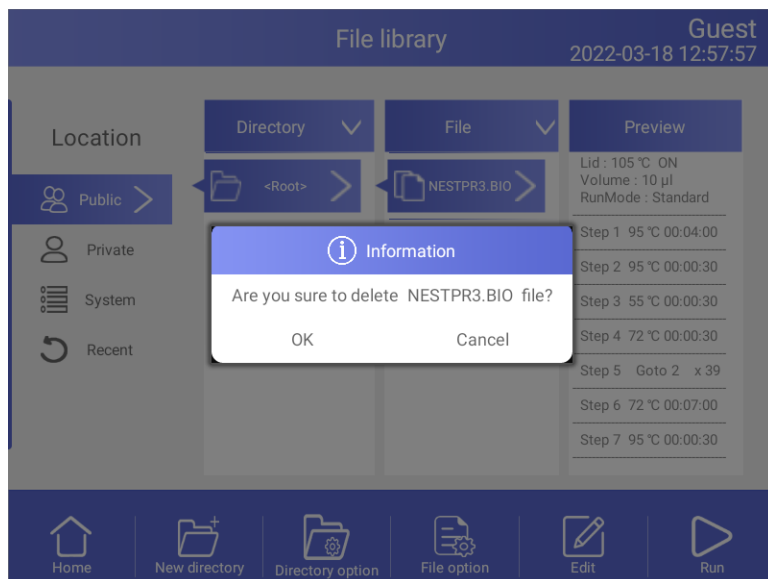


Figure 15

### 4.3.3 Copy File

In the File Library screen (Fig.10), touch File Option button to select the file to copy and touch Copy file button. Then enter the save path and touch Paste file button to finish copy.

### 4.3.4 Rename File

In the File Library screen (Fig.10), touch File Option button and select the file to rename. Then touch Rename file button and enter new file name in the dialog window to rename files.

### 4.3.5 Run File

In the File Library screen (Fig.10), select the file needed and touch Run button or touch the "Run" button on the new file/edit file screen to pop up the prompt dialog box. Then press the "OK" button to enter the running file screen (Fig.16). In the running file screen (Fig.16) can press the "Edit" button to enter the Edit the running file screen.



Figure 16

File running.

1). Parameter

- Start Time - system time when file starts to run.
- Remain Time - remaining time for the experiment.
- Lid Temp - current hot lid temperature.
- Step - current step.
- Step Time - current step time.
- Block Temp - current block temperature.

2). Pause

Touch "Pause" button to pause running file and touch "Resume" button to restore running.

3). Stop

Touch "Stop" button to stop a running file.

4). Skip

Touch "Skip" button to jump to next step.

5) . Go to other screen

6). Edit

Touch "Edit" button to enter the Edit the running file screen.

Touch Home button to back the Home screen, or touch Circle in the middle of the screen(Fig.17) to enter the running file screen (Fig.16).

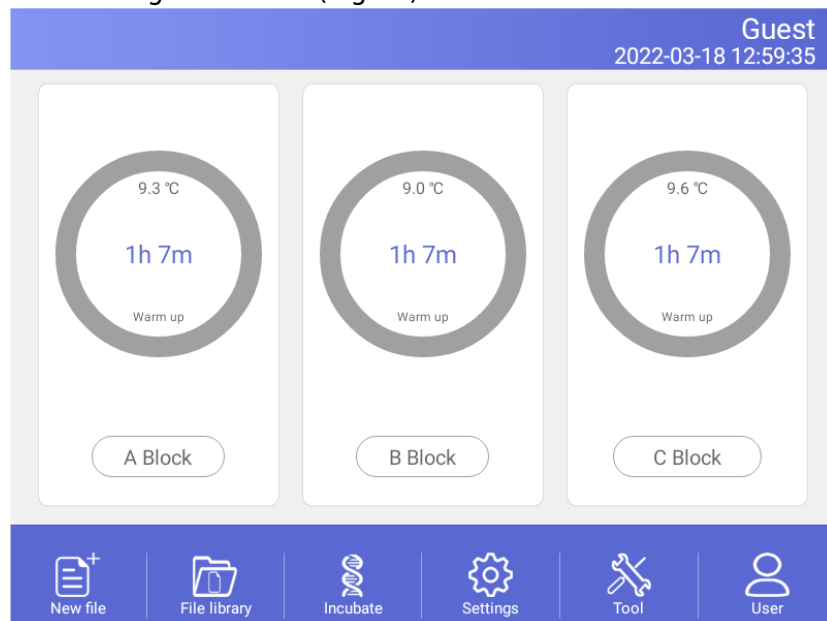


Figure 17

The file is running of home screen.

## 4.4 Setting

In the Home screen, touch Setting button to enter the Setting screen (Figure18).

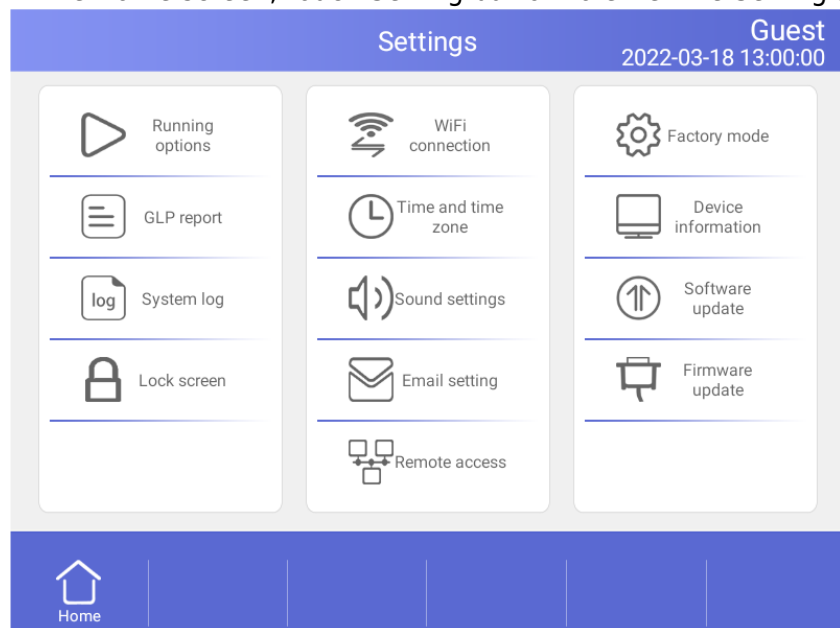


Figure 18  
Setting menu

### 4.4.1 Run Setting

In the Setting screen (Fig.18), select the Run Setting to enter the Run Setting screen (Fig.19).

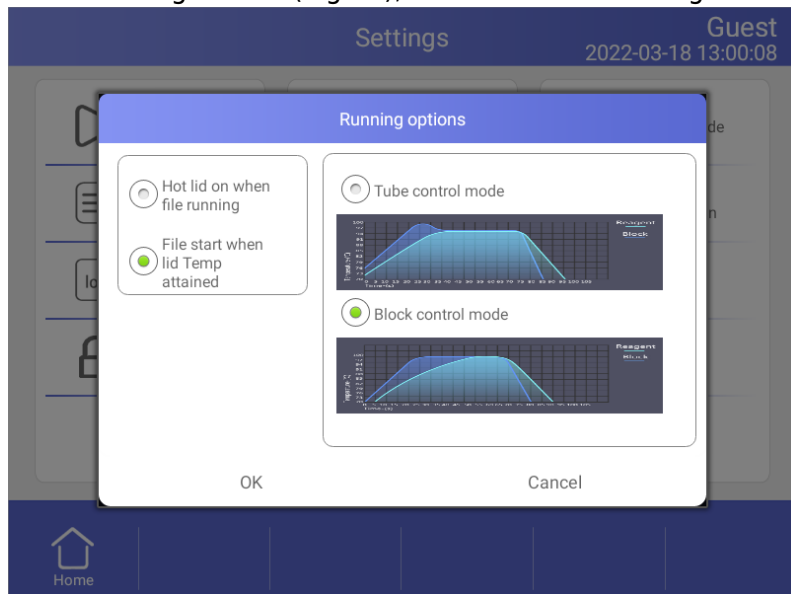


Figure 19  
Run parameter setting.

#### 1). Hot lid work mode setting

In total there are 2 working modes and default mode is that the hot lid will be on when file running.

#### 2). LED lights setting

In total there are 2 LED lights work modes and default mode is LED lights turn on circularly when file is running.

### 3). Temperature control mode

The temperature control mode contains block control mode and tube control mode. The block control mode is suitable for performing normal PCR and the tube control mode is for experiments that require higher environment conditions. the system default is block control mode.

## 4.4.2 System Setting

In the Setting screen, can set time and date, sound, WiFi connection.

### 1). Time and date

Set the system time and date.

### 2). Sound

- Keyboard sound - sound when touch button.
- Alarm sound - sound when system error occurs.
- File end sound - sound when file running is complete..
- Temp to reach sound - sound when the target temperature reaches.

### 3). WiFi connection

If you need to open WiFi function, touch "Open WiFi" button.

## 4.4.3 E-mail Setting

In the Setting screen , select E-mail alerts to enter the E-mail Setting screen.

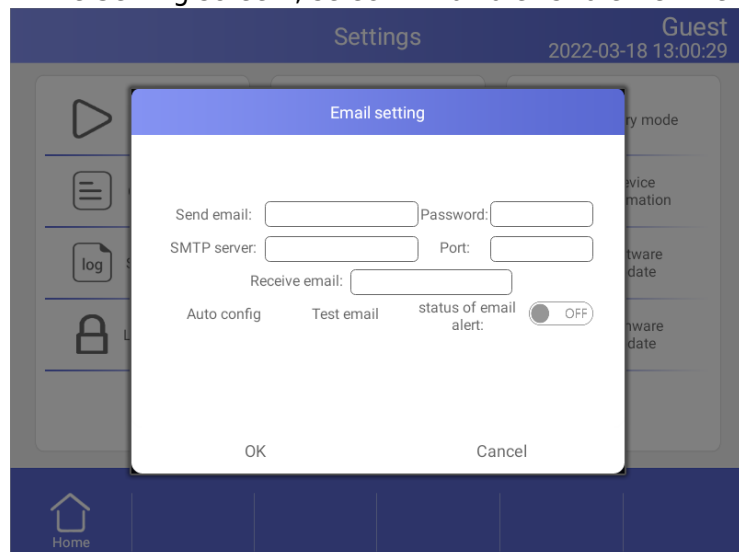


Figure 20

E-mail setting.

### 1) . Status of email alert

After program is over it will automatically send email if chose Enable.

### 2) . Test email

Test email function is to test whether email can send or not.

### 3) . Save

Touch "OK" to save information and email setting record.

## 4.4.4 GLP Report

Record of every file name, time of start run this file, block number, source files path (Figure21).

- GLP Report - Record the time and temperature for each step.

GLP report				Guest
				2022-03-18 13:00:36
Number	Finish time	File	Block	User
196	2022-03-18 12:59:54	ST3	C	Guest
195	2022-03-18 12:59:51	ST3	B	Guest
194	2022-03-18 12:59:49	ST3	A	Guest
193	2022-03-18 12:59:09	NESTPR3	C	Guest
192	2022-03-18 12:59:06	NESTPR3	B	Guest

Home
 Return
 Export to U disk
 View report

Figure 21  
GLP Report.

#### 4.4.5 Device Information

Show the machine name, the SN., the control version and UI version (Figure22).

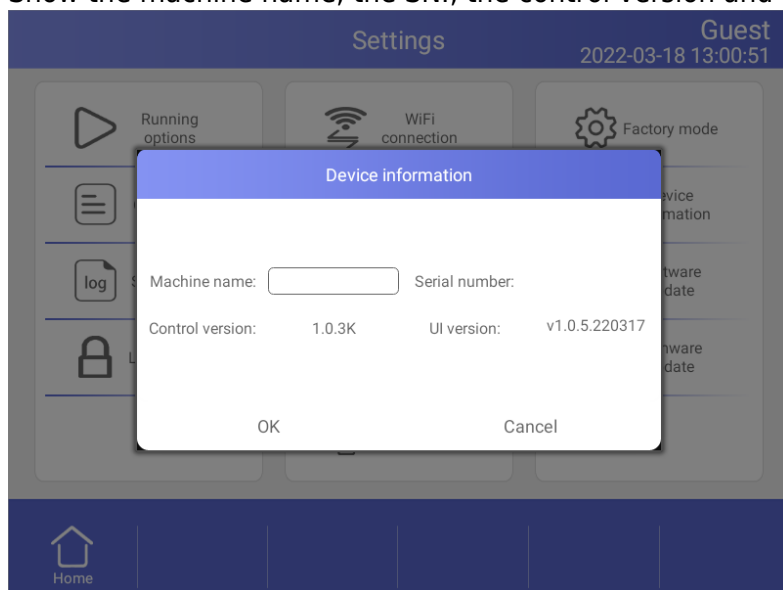


Figure 22  
Local information.

#### 4.4.6 Software Update

Copy the new software to the root directory; insert the USB flash disk into the USB port, then touch “Software update”, return to Android desktop when updating, and immediately reopen the updated App .

## 4.5 Tool

In the Home screen, touch Tool button to enter the Tool screen (Figure23).

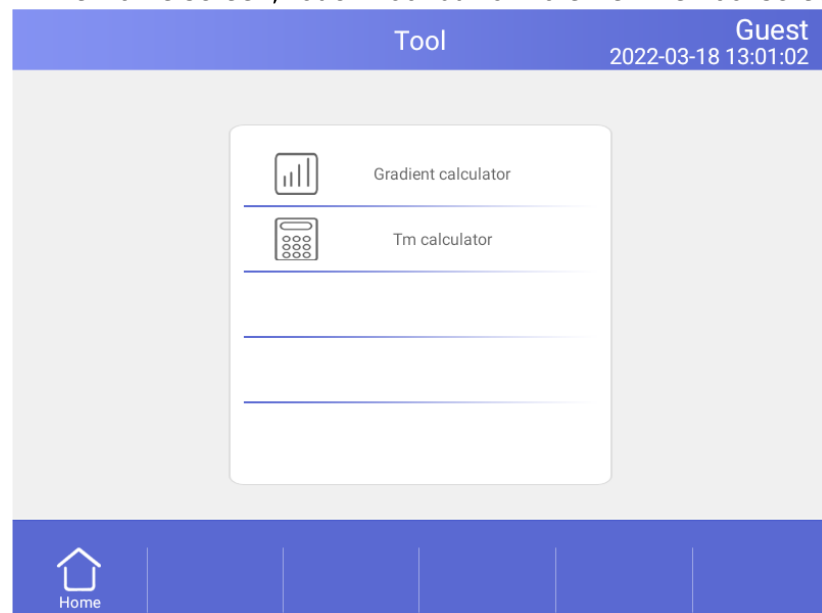


Figure 23  
Tool menu.

### 4.5.1 Gradient Calculator

The temperature value for each column is shown after entering the block target temperature and gradient range.

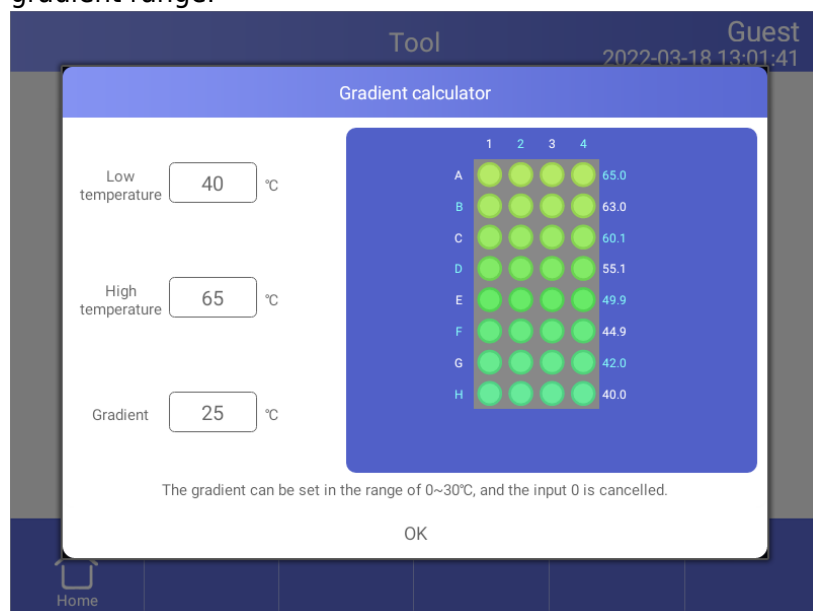


Figure 24  
Gradient calculator.

### 4.5.2 Tm Calculator

Touch the fields to enter concentrations and the primer sequences, then touch Calculate Tm to calculate the melting temperatures. Maximum input for each primer sequence is 30 .

Tool Guest  
2022-03-18 13:01:51

Salt Concentration:  mM (1-1000)

Primer Concentration:  uM (0-10)

Primer 1 Sequence:

Primer 2 Sequence:

Tm for Primer 1: 17.5 °C Tm for Primer 2: 59.8 °C

Home Return

Figure 25  
Tm Calculator.

## 4.6 Incubate

In the Home screen, touch Incubate button to enter the Incubate wizard screen

Incubate wizard Guest  
2022-03-18 13:02:01

**A Block**

1. Select block

☒ A block( Stop )

2. Temperature and time

temperature:

time:  :  :

3. Lid temperature:

☒ ON

**B Block**

1. Select block

☐ B block( Stop )

2. Temperature and time

temperature:

time:  :  :

3. Lid temperature:

☒ ON

**C Block**

1. Select block

☐ C block( Stop )

2. Temperature and time

temperature:

time:  :  :

3. Lid temperature:

☒ ON

Home OK Cancel

Figure 26  
Incubate wizard.

In the Incubate wizard screen , select the desired block and enter the block temperature and the hold time. Then touch Start button to enter Incubate Running screen.



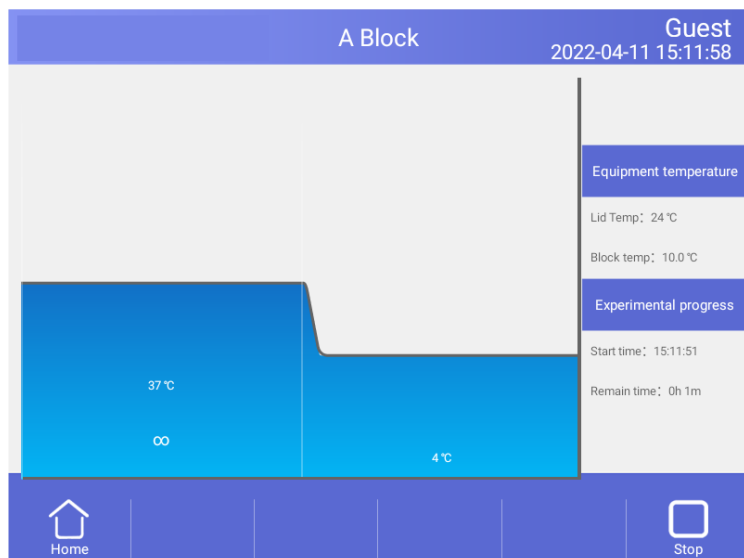


Figure 27  
Incubate running.

## 4.7 Log In

In the Home screen, touch User button to enter the User screen (Fig.27).

NOTE: Administrator user's password is "123456", you can change the password after logged in.

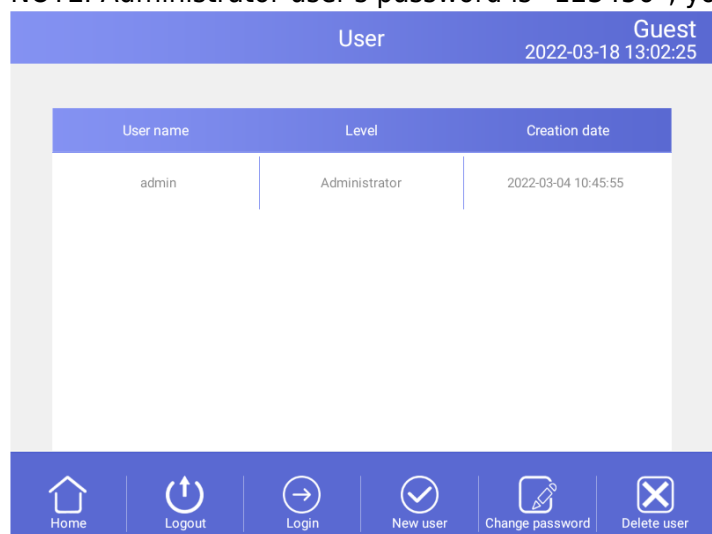


Figure 28  
User management.

### 4.7.1 New User

In the User screen , touch New user button to enter the New User screen .Enter user name and password, then touch OK button to enter the User screen. In the User screen, select the Registered user who needs to log in and press the "Login" button.

The screenshot shows a mobile application interface with a blue header bar. On the left, it says 'User' and on the right, 'Guest' with a timestamp '2022-03-18 13:02:33'. The main content area is light gray and contains a white card titled 'New user' in a blue header. The card has three input fields: 'username:', 'password:', and 'repassword:'. At the bottom is a blue navigation bar with five icons: a house (Home), a left arrow (Return), an empty space, a checkmark (OK), and an 'X' (Cancel).

Figure 29  
New user.

The screenshot shows the same mobile application interface as Figure 29. The main content area contains a white card titled 'Login' in a blue header. The card has two input fields: the first has a person icon and the second has a lock icon. The bottom navigation bar is identical to the one in Figure 29.

Figure 30  
Login

#### 4.7.2 Change Password and Delete User

Only after login can passwords be changed and users be deleted, can other users be deleted from the login administrator account.

# 5. Maintenance and Troubleshooting

## 5.1 Machine Maintenance

### 1). Regular cleaning

A. Clean the holes on reaction block with neutral soap solution (Do not use any solvent containing strong alkali, strong alcohol and organic solution).

B. Spaces near the left, right air vents and under the machine should be always kept free. It is very important to clean the dust around air vents regularly.

C. Clean the reaction block regularly and remove any residue inside cavities to prevent any affects to the temperature control. (we suggest to use soft cloth).

### 2).Replace fuse

The machine has two fuses. Replace it according to the following once damage occurs.

A. Turn off the machine and unplug power source.

B. Unscrew the fuse box with flat screwdriver and replace the damaged fuses with new 8A 250V fuses.

After replacement, screw back in the fuses box.

Note: Please contact your supplier for repair when encountering any problem replacing fuses.

## 5.2 Troubleshooting

### 1).Dissatisfactory Results

Biological, programmatic and hardware problems may contribute to any unsatisfied results of experiment. In order to distinguish the hardware problems from other possible problems, the machine is equipped with built-in self-test hardware and self-diagnosis software. Below is the detailed description. According to the experiences, most problems are related to biological and programmatic factors.

FAQ as follows:

A. Incorrect or insufficient reactants.

B. Denaturation temperature is too high or too low. It is suggested to set the temp. within range of 90-95°C for 40 seconds. The duration can be adjusted in accordance with reaction volume.

C. Annealing temp. is too high or too low; It should be between 55-70° C and 20 to 30 chains.

D. Reactant concentration is too high or too low.

E. Preparation process without special treatment.

F. Time and temperature value in progress are not appropriate.

G. The temperature of sample is slightly too low while the temp. of block is slightly too high.

H. Check whether the PCR tubes are well placed. Smearing little mineral oil on the surface of holes will increase the thermal conductivity.

### 2). Machine's self-test and self-diagnosis function

The machine will run the self-test program when booting. The software and hardware of machine will show the results so as to inform users the potential problems, minimize the failure of experiment and display the error message when problem occurs.

## 5.3 Notes

### 1). Power

A. No special requirement for power supply. Any AC power source within range of 100-240V is applicable. However, to prevent from causing any damage to the machine, it is better to apply low voltage fluctuation power sources, Otherwise consider to install power supply regulator.

B. It's prohibited to cut off the power to terminate a running experiment. It's very harmful to the machine.

### 2).LCD screen

Avoid using UV disinfection to clean the machine to prevent any damage.

Avoid any bump or scratch to the LCD screen while using.

### 3). Note about cleaning

Avoid any liquid getting inside the machine while cleaning the base of machine. Due to the possible usage of radioactive substance during experiment, please carefully handle cleaning.. It is not suitable to use the machine in moisture or hot environment.

Note: Please do read the notes carefully! you may damage the machine if don't operate according to the above requirements.

## 5.4 Error Messages and Correspond Solutions

No.	Error message	Cause and correspond solution
1	File name can not be empty	File name does not support null character
2	If have same file name, Please re-name	Don't support multiple files with the same name's file.
3	Module sensor 1, short circuit	Hardware problem, need to repair
4	Module sensor 1, open circuit	Hardware problem, need to repair
5	Module sensor 2, short circuit	Hardware problem, need to repair
6	Module sensor 2, open circuit	Hardware problem, need to repair
7	Module sensor 3, short circuit	Hardware problem, need to repair
8	Module sensor 3, open circuit	Hardware problem, need to repair
9	Module sensor 4, short circuit	Hardware problem, need to repair
10	Module sensor 4, open circuit	Hardware problem, need to repair
11	Module sensor 5, short circuit	Hardware problem, need to repair
12	Module sensor5, open circuit	Hardware problem, need to repair
13	Module sensor6, short circuit	Hardware problem, need to repair
14	Module sensor 6, open circuit	Hardware problem, need to repair
15	Radiator sensor short circuit	Hardware problem, need to repair
16	Radiator sensor open circuit	Hardware problem, need to repair
17	Lid sensor short circuit	Hardware problem, need to repair

18	Lid sensor open circuit	Hardware problem, need to repair
19	Power output short circuit	Hardware problem, need to repair
20	Module temperature too high	Air flow vent is blocked or circuit problem, need to repair if latter
21	Module temperature too low	Temperature of environment is too low or circuit problem, need to repair if latter
22	Radiator temperature too high	Air flow vent is blocked or fan problem, need to repair if latter
23	Radiator temperature too low	Temperature of environment is too low or circuit problem, need to repair if latter
24	Lid temperature too high	circuit problem, need to repair

Table 5

## 5.5 Cause of The Abnormal Phenomenon And Correspond Solution

No .	Description of problem	Cause and correspond solution
1	No any display after opening the machine	Check whether plug inserted correctly and power output has electricity, pull out the plug while turning off ,and check the fuse
2	Turn on, the machine start running according to the program	The power was off before ending the last program
3	The fan run fast some time, slow sometimes	Normal. fan is used dissipating heat while pump is working, not for reaching the sited temp.
4	Have Slight pat or squeaking sound while machine is working	Normal. When need large power for intense or cold, the switch power supply is adjusted automatically causing the sound of pat or squeaking
5	Increasing or decreasing module temperature too slow	Check whether the setting of rate of variable temperature and fan is normal or not
6	Wrong display appears in the screen	Caused by electrostatic pulse or power surge. please turn off and open, does not affect program running

Table 6

Note: If the above problems can't be solved, please contact the supplier in time.

## 6. After-sales Service

1. This product is warranted under normal usage to the original purchaser for two years from the date of purchase.
2. Lifetime service guarantee. The local dealer, maintenance station and regional offices will provide you excellent after-sales service.
3. The foregoing maintenance free service is only applicable to products sold as new.  
Free maintenance, product return and exchange shall not be provided under any one of the following circumstances even in the warranty period:
  - 1). Damage caused by natural disasters factors (such as fire, earthquake, flood, wind disaster, thunderbolt etc.) and failure conditions caused by abnormal voltage, public nuisance and chemical substance.
  - 2). Failure or damage caused by use this product under abominable conditions (such as oil fume, dust, damp and direct sunlight etc.) or inappropriate use according to the instruction book.
  - 3). Damage caused by drop, move, transport, entry of foreign matter and other factors unrelated to manufacture process.



**Biolab Scientific Ltd.**

Trillium Executive Center, East Tower, 675 Cochrane Dr, Markham, Ontario L3R 0B8, Canada  
Email: [info@biolabscientific.com](mailto:info@biolabscientific.com) | Website: [www.biolabscientific.com](http://www.biolabscientific.com)